

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
AMENDMENT/RESPONSE TRANSMITTAL**

In re: Katayoun Atefi et al. : Date: 03 July 2006
 Group Art Unit: 3623 : IBM Corporation
 Examiner: Johnna Stimpak : Intellectual Property Law
 Serial No.: 09/822,592 : Dept. IQ0A/040-3
 Filed: 30 March 2001 : 1701 North Street
 Confirmation No.: 1255 : Endicott, NY 13760
 Title: **METHOD AND SYSTEM FOR ASSESSING INFORMATION TECHNOLOGY
SERVICE DELIVERY**

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

- ☒ No additional fee is required.
☐ The filing fee has been calculated as follows:

				Other Than Small Entity	
	Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra	Rate	Additional Fee
Total	16	- 20	0	x \$ 50.00=	\$ 0.00
Independent	2	- 3	0	x \$200.00=	\$ 0.00
<input type="checkbox"/> First Presentation of Multiple Dependent Claim				\$360.00	\$ 0.00
				TOTAL	\$ 0.00

Deposit Account Authorization:

☐ Please charge Deposit Account No. 09-0457 in the amount of \$ 00.00, the Additional Fee calculated above. A duplicate copy of this sheet is enclosed.

☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0457. A duplicate copy of this sheet is enclosed.

☒ Any additional filing fees required under 37 C.F.R. §1.16.

☒ Any patent application processing fees under 37 C.F.R. §1.17.

Date: 03 July 2006
Customer No. 54462

Respectfully submitted,

54462

54462

PATENT TRADEMARK OFFICE

By

Karuna Ojanen, Attorney
Registration No. 32,484

Certificate of Mailing Under 37 CFR 1.8(a)

I hereby certify that the enclosed or attached correspondence is being deposited with the United State Patent Office Electronic Business Center at https://eportal.uspto.gov/secure/myportal/tut/p/kcxm1/04_Sj9SPykasy0xPLMnMz0vM0Y_QjzKLN4j3CQPJgFmh-pGoIsam6CKOcaF5_zcVP0goESkOVDEMMhFPyonNT0xuVI_WN9bP0C_IDc0NKLC2xEAnQU1HA!!/delta/base64xm1/L0LJSk03dWIDU1IKSi9vQXd3QUFNWWdBQ0VJUWwDRUVJaEZLQSEvNEZH2RZbktKMEZSb1hmckNIZGvN18wXzFSRC80Ny9zYS5nby5CZWdpbGh710_LRD on 03 July 2006.

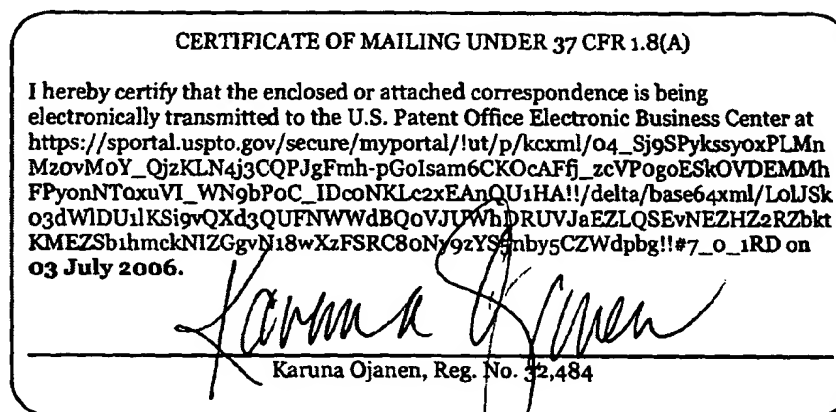
Karuna Ojanen, Reg. No. 32,484

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AMENDMENT UNDER 37 CFR 1.111

INTRODUCTORY COMMENTS

In response to the Examiner's Action mailed 03 April 2006 with a shortened statutory period set to expire on 03 July 2006, Applicants submit the following amendments to the claims and remarks.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks are included on pages 9 through 17 of this paper.